## SC MarketAssist

## Helpful Tools

Helping South Carolinians find property insurance coverage that suits their individual needs

For shopping the insurance marketplace

**SC MarketAssist** is a market assistance program offered by the South Carolina Department of Insurance. This free program helps consumers find property insurance coverage by connecting them with licensed insurance agents and companies in their local area. There are several ways to take advantage of the **SC MarketAssist** program:

Online: Consumers can go online to SCMarketAssist.com to complete the Market Assistance Consumer Registration Form through our website.

<u>Email</u>: Consumers can **email marketassist@doi.sc.gov** to request assistance with finding property insurance coverage.

<u>Call</u>: Consumers can call 1-843-577-3415 to request assistance.

Once we receive a consumer's request for assistance, a SCDOI representative will provide the consumer with a list of participating agents and companies in their area. Consumers can contact these agents or companies directly to discuss their property insurance needs.

Insurance companies and agents interested in participating in the **SC MarketAssist** program should complete the Market Assistance Insurer Registration Form on our website.

Online: SCMarketAssist.com Email: marketassist@doi.sc.gov



## **Additional Tools & Resources**

•Compare Sample Auto and Homeowners Insurance Rates Using Our Price Comparison Tool. The Department has developed an online tool that allows consumers to compare price estimates from insurance companies that sell auto and homeowners insurance in South Carolina. You will be asked to answer several questions about yourself, where you live, your desired level of coverage, and information about your car or home. Answering these questions to the best of your ability should result in a better price estimate. Go to SCMarketAssist.com and scroll down to the Price Comparison Tool to get started.

•Find Market Share Reports, which provide information on the volume of insurance business written in South Carolina. These reports are published on our SCMarketAssist.com website and are categorized by the line of insurance business written.

•The Department's Online Services Tool allows consumers to search the SCDOI Database for information about insurance companies and agents licensed to do business in South Carolina. Anyone can access information on a specific insurance company such as contact numbers, and complaints history. In addition, consumers can find licensed agents (called producers) that represent a company in their local area. Simply go to doi.sc.gov and click on Search SCDOI Database (in the blue box on the left-hand side of the screen). From there, select "Search for Companies" to begin.

## Other Online Resources:

**www.InsureUOnline.org** - this website was specifically designed to provide information and educational materials to consumers and is maintained by the National Association of Insurance Commissioners (NAIC).

www.NAIC.org/CIS - Similar to the SCDOI's Online Services, the NAIC's Consumer Information Source is a searchable database that provides licensing, insurance complaint and key financial information about insurance companies that you can use before purchasing insurance.